

# On-Demand Tutoring

Free, virtual on-demand tutoring for Abbott employees and their dependents



## How It Works

1

Log in to your account on the Care.com website and select On-Demand Tutoring.

2

Indicate grade, subject and topic area and get connected with a tutor in minutes.

3

Participate with confidence. Sessions are secure; no personal information is shared.

### On-Demand Tutoring helps your whole family succeed in school with:

- Access to live, 24/7 online tutoring and quick answers to homework questions by professional tutors
- Support in dozens of subject areas for kindergarten students and up
- Reviews of written assignments through the Writing Lab (allow up to 12 hours for review)
- Educational tools for grades K-12 and college; test prep for SAT, ACT, and standardized tests; self-study tools and more
- Learning opportunities for employees, even if they are not students

Enroll or log in to submit a request today  
**[abbott.care.com](https://abbott.care.com)**



# On-Demand Tutoring

## Frequently Asked Questions

### **How does a tutoring session work?**

Students simply indicate their grade, subject and topic area and get connected with a tutor in a desired subject within minutes. Students can also submit a paper to receive feedback from a tutor, and take practice quizzes.

### **How long does it take to connect with a tutor?**

It typically takes under 2 minutes to connect with a tutor live.

### **How do I access the additional online resources?**

The additional resources, including practice tests, study guides, worksheets, etc. are all accessible from the On-Demand Tutoring site. Most of these resources are stored in the SkillsCenter™ Library (a link off the main student dashboard) while practice tests are organized in their own tab off the main dashboard for easy navigation.

### **Are there learning opportunities for adult non-students?**

Abbott employees who are not students can access a tutor for learning opportunities on a variety of topics, including: foreign languages, Adobe and Microsoft products, business topics, computer science/coding, and more.

### **Are On Demand tutoring sessions recorded?**

Yes, all tutoring sessions are recorded and transcribed for the students. The transcriptions and recordings can be accessed at any time by the student in the “My Sessions” section of the On-Demand Tutoring site.

### **How do you protect the safety of children/students online?**

Several measures are in place to protect the privacy and safety of all students:

- First, no personally identifiable information is shared.
- Second, all tutoring sessions are anonymous. Tutors do not know anything about the students other than what is entered into the tutoring request form (i.e. grade, subject, topic, specific questions, etc.).
- Third, the platform offers only text and/or audio connection with a tutor and students are in control as to how they choose to interact with a tutor. They can choose to text-chat only in the interactive classroom or voice-chat via telephone or computer audio. This selection is made by the student prior to starting each tutoring session.

### **Can a member request a favorite tutor for future sessions?**

Yes, students have the option to tag their favorite tutors and schedule a session with them for a specific date and time

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