

# Care Specialists

Expert support for seniors and their caregivers

Our highly qualified Care Specialists offer 24/7, expert, 1:1 guidance and hands-on support for caregivers and their loved ones as they navigate the changes that come with aging.



**The challenge:** An employee was in need of assistance locating long-term care facilities for their elderly father.

## How Care Specialists made a difference:

- ✓ The employee called the Care Specialists team to describe their father's health conditions
- ✓ The Specialist took careful note of the recent health issues, budget, and location preferences
- ✓ The Specialist then did diligent research to match the employee with facilities meeting their criteria
- ✓ The Specialist provided the employee with a curated list of preferred care facilities, including care and medical services offered, fees, contact information, and next steps to tour each
- ✓ The employee used the information to quickly enroll their father in a long-term care facility

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This service has saved me and my family a lot of time and stress. My father will be placed in a facility that we're comfortable with. I am SO thankful for this service and there are no words to truly express my gratitude.

— Care Specialist user

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